

Welcome! This webinar will start soon Developmental Pathways' System Changes Town Hall: Incoming DP Members and Families



Welcome all!



The right to communicate in the language you feel most connected with- the language of your heart. We will be using interpretation as a tool for opening communication.

El derecho a expresarse en el idioma con el que se sientan más cómodes y conectades: el idioma de su corazón. Usaremos la interpretación como una herramienta para expandir la comunicación.

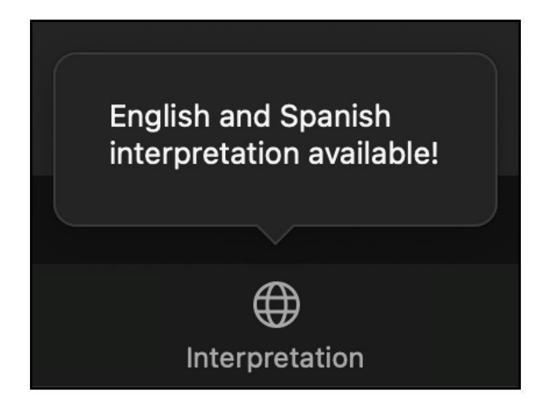
Interpreter: Alejandro Arrieta



Don't suffer in silence. Someone from the team will help you. No sufra en silencio. Alguien del equipo le ayudará.

Zoom Interpretation / Interpretacion por Zoom

- In your meeting/webinar controls, click Interpretation.
- Click the language that you would like to hear.
- (Optional) To only hear the interpreted language, click Mute Original Audio



- En los controles de la reunión o el seminario web, hacer clic en Interpretación.
- Hacer clic en el idioma que desee escuchar.
- (Opcional) Para escuchar solo el idioma interpretado, haga clic en Silenciar audio original.



Welcome to

Developmental Pathways'

System Changes Town Hall:

Incoming DP Members and Families

Welcome to DP! How we will spend our time together today

1. Overview of the changes

2. Q&A Session



A Warm Welcome From Our Executive Director



Matt VanAuken

Executive Director and Chief Executive Officer

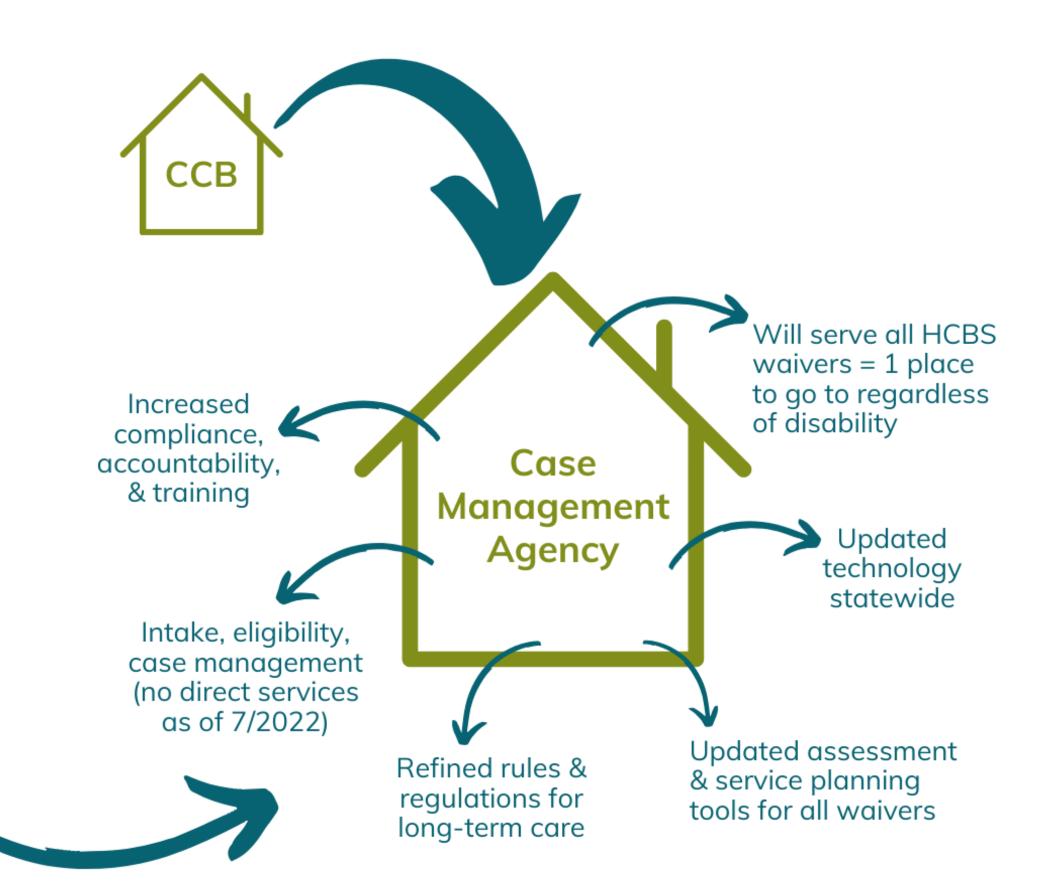
https://www.dpcolo.org/about-us/key-leadership/

Colorado System Change: What is the change?

Future of Case Management

The systemic goal of Case Management Redesign (CMRD) is better outcomes for individuals and families across Colorado.

SEP



CMA: Long-term Care Programming

6 HCBS Waivers for Adults

- *Brain Injury (BI)
- *Community
 Mental Health
 Supports (CMHS)
- *Complementary and Integrated Health (CIH)
- Developmental Disabilities (DD)
- *Elderly, Blind, and Disabled (EBD)
- Supported Living Services (SLS)

4 HCBS Waivers for Children

- Children's Extensive Services (CES)
- *Children's HCBS (CHCBS)
- Children's
 Habilitation
 Residential
 Program (CHRP)
- *Children with Life Limiting Illness (CLLI)

4 Non-HCBS Programs *(all)

- *Program for the All-Inclusive Care for the Elderly (PACE)
- *Long-Term Home Health (LTHH)
- *Hospital Back-Up (HBU)
- *Nursing Facilities (NF)

3 State-Funded Programs

- Family Support Services Program (FSSP)
- State Supported Living Services (State SLS)
- OBRA Supported Services (OBSS)

Intended Outcomes: Why has this change occurred?

Additionally, in pursuing CMRD, Colorado hopes to improve outcomes for individuals and families accessing long-term care supports and making case management work better for everyone.

Key Priority
Outcomes
for this work

- **1** Ensure Compliance
 To help safeguard federal funding
- 2 Improve Quality Outcomes
 Focusing on person-centered supports
- 3 Improve system Simplicity
 To help make long-term services easier to navigate
- Increase system Stability
 Including streamlined sustainable operations
- Increase Accountability
 Including increasing consistency, equity in access, overall quality in standards of care

Community Living Advisory Group (CLAG)

Why Now

No Wrong Door Pilot

Person-Centeredness

HCBS Settings Final Rule

Conflict-free Case Management

https://www.community.dpcolo.org/

Who is Developmental Pathways? Almost 60 years of service to our community

Total Estimated Population Served as of July 2024:

16,793

12,556
Estimated Individuals
Served by CM After
CMRD

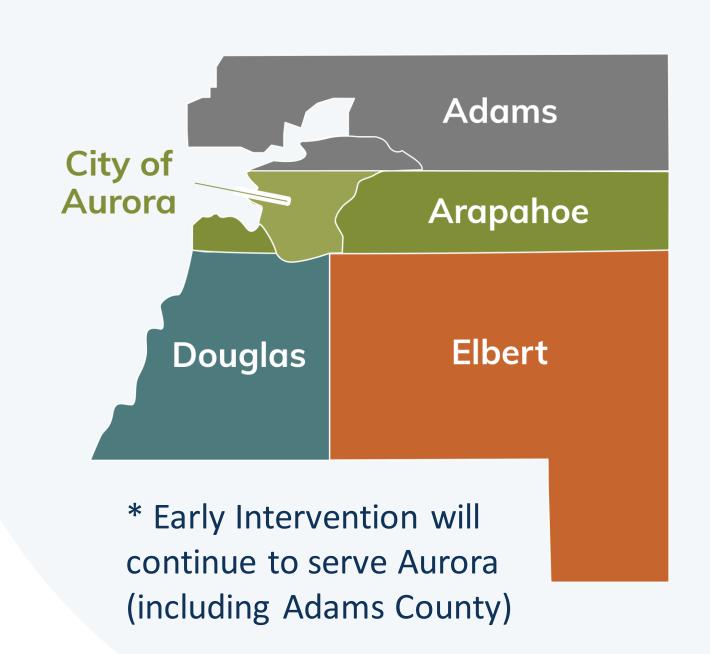
9,136

HCBS Waiver Programs

2,873

Non-HCBS Waiver Programs

547
State General
Funded Programs



What We've Been Doing To Prepare

Caseload Composition

Community
Partnerships & Outreach



Staff Onboarding and Training

Provider Support

Case Management Support at DP



How we hope to approach Q&A

We are here to listen and answer questions.

We ask that everyone here:

- Enter with open-mindedness and sincerity
- Listen to all points of view
- Share the floor
- Respect confidentiality
- Help us shape the future

Steps to Submit a Question Virtually

- 1. Tap Ask a Question.
- 2. Enter your question into the Q&A box.
- 3. Tap the send button to send your question to the host.
- 4. If the host replies via the Q&A, you will see a reply in the Q&A window.
- 5. The host can also answer your question live (out loud).



Have more questions or do you need more individualized support?



Amy Grogan
Vice President of
Case Management



Kristin Yoder
Director of Systems
Navigation



Michelle Bauman
Vice President of Case
Management Operations



Nicki Polhamus
Director of Case
Management



Alyssa Pae Director of Case Management

Case Management Care Team

303.858.2222 CMCareTeam@dpcolo.org

Contact our Transition Team

720-984-6584
CMAtransitions@dpcolo.org

Click here: CMRD Info Page

Contact Information for Rocky Mountain Human Services

- Contact your case manager directly
- Email <u>CMRDquestions@rmhumanservices.org</u>
- Call 844-790-7647 to talk to an RMHS representative



Thank you